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Perquimans County Schools Letter to Families and Educators

TO: Perquimans County Schools Community

FROM: Perquimans County Schools

SUBJECT: An Update from Perquimans County Schools on the PowerSchool Cybersecurity Incident

Dear families and educators of the Perquimans County Schools community,

As you may be aware, PowerSchool – a cloud-based software vendor used by Perquimans County Schools – recently experienced a cybersecurity incident involving unauthorized access to certain information in the PowerSchool Student Information System (SIS).

We are reaching out to share more information and next steps that we recently received directly from PowerSchool:

- **Identity Protection and Credit Monitoring Services:**

PowerSchool has engaged Experian, a trusted credit reporting agency, to offer **two years of complimentary identity protection services** for all students and educators whose information from our PowerSchool SIS was involved. This offer will also include **two years of complimentary credit monitoring services** for all adult students and educators whose information was involved.

- **Notification to Individuals Involved:**

Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents/guardians if the student is under 18) and educators whose information was involved. Notifications will include details about the identity protection and credit monitoring services being offered and a phone number to address any questions about the incident.

- **Immediate Response:**

As soon as PowerSchool learned of the incident, they activated cybersecurity response protocols and engaged senior leadership and third-party cybersecurity experts to conduct a forensic investigation and monitor for signs of information misuse. At this time, PowerSchool has reported that they are not aware of any identity theft attributable to this incident.

For up-to-date information about the cybersecurity incident, we encourage you to visit [PowerSchool Security Incident Information](#).

We care deeply about the welfare of our Perquimans County Schools families and will continue to do everything we can to support you through this process. Thank you for the important role you play in our community and your shared commitment to putting our students first.

Sincerely,

Dr. Tanya Turner

Superintendent, Perquimans County Schools